## Link-OS<sup>™</sup> Profile Manager

## **Installation Guide**



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# **About This Document**

This section provides you with contact information, document structure, and organization.

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## **Who Should Use This Document**

This is intended for use by any person who needs to perform routine maintenance, upgrade, or troubleshoot problems with the printer.

## How This Document Is Organized

The is set up as follows:

Section	Description
Installation on page 9	This chapter includes the procedure to install Profile Manager.
Adding the Zebra Certificate Authority on page 63	This chapter includes the procedure to add the Zebra Certificate Authority to the Trusted Root Certifications Authorities Store.
Changing Permissions on page 93	This chapter includes the procedure to change permissions to allow the Zebra Certificate Authority (CA) successfully.
<i>Getting Started Using Profile</i> <i>Manager</i> on page 97	This chapter provides an overview and description of the steps necessary to set up and begin to use Profile Manager. For additional details, please see the help system contained within the Profile Manager application.

## **Document Conventions**

The following conventions are used throughout this document to convey certain information.

**Alternate Color** (online only) Cross-references contain hot links to other sections in this guide. If you are viewing this guide online in.pdf format, you can click the cross-reference (blue text) to jump directly to its location.

**Command Line Examples** Command line examples appear in Courier New font. For example, type ZTools to get to the Post-Install scripts in the bin directory.

**Files and Directories** File names and directories appear in Courier New font. For example, the Zebra<version number>.tar file and the /root directory.

#### **Icons Used**

!

**Important** • Advises you of information that is essential to complete a task.



**Note** • Indicates neutral or positive information that emphasizes or supplements important points of the main text.

**Example** • Provides an example, often a scenario, to better clarify a section of text.

Notes •	 	 	
	 	 	<b>.</b>

# Installation

This chapter includes the procedure to install Profile Manager.

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## **System Requirements**

### **Supported Operating Systems**

#### Windows:

- 64-bit Windows 7 or Windows Server 2008 R2
  - Tomcat version 7.0.42 64-bit for Windows: <u>http://www.us.apache.org/dist/tomcat/tomcat-7/v7.0.42/bin/apache-tomcat-7.0.42-windows-x64.zip</u>
  - Java Virtual Machine (JVM) Version 6.0.43 Download: <u>http://www.oracle.com/technetwork/java/javasebusiness/downloads/java-archive-downloads-javase6-419409.html#jre-6u43-oth-JPR</u>
    - You must accept the license agreement.
    - For Windows 64-bit, choose: Windows x64 (11MB) jre-6u43-windows-x64.exe

#### Linux:

- 64-bit Red Hat Enterprise Linux version 6.4 and higher
  - Tomcat version 7.0.42 Core for Linux: <u>http://www.us.apache.org/dist/tomcat/tomcat-7/v7.0.42/bin/apache-tomcat-7.0.42.zip</u>
  - Java Virtual Machine (JVM) Version 6.0.43 Download: <u>http://www.oracle.com/technetwork/java/javasebusiness/downloads/java-archive-downloads-javase6-419409.html#jre-6u43-oth-JPR</u>
    - You must accept the license agreement.
    - For Linux 64-bit choose: Linux x64 (19.82 MB) jre-6u43-linux-x64-rpm.bin

#### **Browsers**

- Chrome browser version 29 and higher
- Internet Explorer version 10 and higher

## **Before You Begin**

**1.** Which operating system are you installing?

If you are installing	Then
Windows OS	Continue with Installation for Windows.
Linux OS	Go to Installation for Red Hat Enterprise Linux on page 37.

## Installation for Windows

**1.** Install Java JRE version 6. For more details about how to install Java for Windows, go to <u>http://www.java.com/en/download/help/download\_options.xml#windows</u>

2. Once Java is installed, the JRE\_HOME environment variable needs to be set.



**Note** • The CATALINA\_OPTS environment variable change listed here is recommended based upon a 50 user, 500 printer configuration. As more printers or users are required the individual memory values may need to be adjusted. Please contact your Reseller for details on how to do this.

**Note** • A 64-bit Java Virtual Machine (JVM) is required to support the CATALINA\_OPTS parameters.

- **a.** Open the Control Panel.
- b. Select System.
- c. See Figure 1. Click on Advanced system settings.

#### Figure 1 • Control Panel > System

Control Panel +	All Control Panel Items    System		<ul> <li>✓ ✓ Search Control Panel</li> </ul>
Control Panel Home	View basic information	about your computer	
levice Manager	Windows edition		
lemote settings	Windows 7 Professional		$\sim$
ystem protection	Capital Statement	Coperation All rights manual	
dvanced system settings	Second Part 1	a alloc d'Anders'	
	System	-	
		The second second second second	
	Processor:	Intel(R) Xeon(R) CPU E5410 @ 2.33GHz 2.33 GHz (2 processors)	
	Installed memory (RAM):	8.00 GB	Dea
	System type: Pen and Touch:	64-bit Operating System No Pen or Touch Input is available for this Display	
	Computer name, domain, and	workgroup settings	
	Computer name:	dout soundair	😗 Change set
	Full computer name:	the market shows	
	Computer description:		
	Domain:	allocation and a second s	
	Windows activation		
	Windows is activated		ask for .
	NAME OF GROOM	NET: MILE	genuin Microsof
			softwa Learn more o
e also			Learn more (
tion Center			
indows Update			
erformance Information and ools			

- **d.** See Figure 2. Click on the **Advanced** tab.
- e. Click on Environment Variables.

System Properties				×
Computer Name	Hardware	Advanced	System Protection	Remote
You must be log	gged on as	an Administrat	tor to make most of t	hese changes.
Performance				
Visual effects,	processor s	scheduling, m	emory usage, and vir	tual memory
				Settings
User Profiles				
Desktop settir	ngs related t	o your logon		
				S <u>e</u> ttings
Startup and R	ecovery			
System startup	o, system fai	lure, and deb	ugging information	
				Settings
			Environme	ent Variables
		ОК	Cancel	Apply

#### Figure 2 • Advanced Tab

f. See Figure 3. To create a new environment variable under System variables, click on New....

Environment Varia	ables
<u>U</u> ser variables f	or the second
Variable	Value
	New Edit Delete
System variable	2
Variable	Value
- Ciridole	
	New Edit Delete
	OK Cancel

Figure 3 • Environment Variables Dialog

**g.** See Figure 4. Enter the Variable name and Variable value shown below in the appropriate boxes.

**Note** • When entering the variable name and variable value, do not enter surrounding quotes.

New System Variable	<b>X</b>
Variable <u>n</u> ame:	JRE_HOME
Variable <u>v</u> alue:	C:\Program Files\Java\jre6
	OK Cancel

#### Figure 4 • New System Variable

- h. See Figure 3. To create a new environment variable under System variables, click on New....
- See Figure 5. Enter the Variable name and Variable value in the appropriate boxes.
   Variable value should be set to: -XX:MaxPermSize=512M -Xms512m -Xmx4096m



**Note** • When entering the variable name and variable value, do not enter surrounding quotes.

Figure 5 • Setting the CATALINA\_OPTS Environment Variable

New System Variable	
Variable <u>n</u> ame:	CATALINA_OPTS
Variable <u>v</u> alue:	-XX:MaxPermSize=512M -Xms512m -Xmx40!
	OK Cancel

- **3.** Download the Zebra Link-OS Application Server zip file: <u>www.zebra.com/profilemanager</u>
- 4. Extract the Zebra Link-OS Application Server zip file contents to: C:\zebra\linkos
- 5. Download the Tomcat zip file: <u>http://www.us.apache.org/dist/tomcat/tomcat-7/v7.0.42/bin/apache-tomcat-7.0.42-windows-x64.zip</u>
- 6. Extract the Tomcat zip to C:\zebra\linkos\tomcat
- 7. See Figure 6. Open a command prompt.



Programs (1)		
cmd.exe		
₽ See more results		
cmd	×	Shut down 🕨
<b>8</b>		

8. See Figure 7. Change the current directory to the C:\zebra\linkos

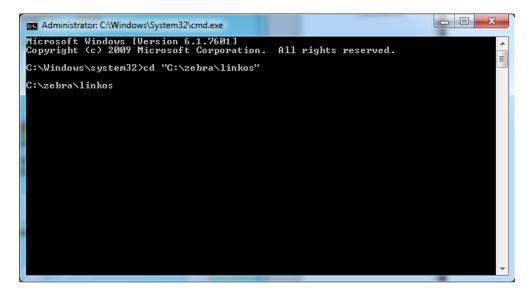


Figure 7 • Change Directory from Command Line

**9.** See Figure 8 and Figure 9. The JVM Certificate Authority keystore must be updated in order to trust the Zebra Weblink Certificate Authority and the GeoTrust<sup>™</sup> Subordinate CA.

Note • Omitting or incorrectly performing this step could lead to several issues.

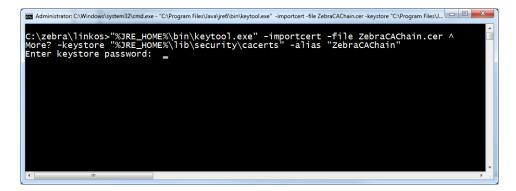
- If the GeoTrust certificate is not added, it will not be possible to successfully register the product and will prevent printers from being connected.
- If the ZebraCAChain certificate is not added correctly, the printer will not be able to connect successfully.

To update the keystore, execute the following keytool command (running command prompt as admin).

"%JRE\_HOME%\bin\keytool.exe" -importcert -file ZebraCAChain.cer ^
-keystore "%JRE\_HOME%\lib\security\cacerts" -alias "ZebraCAChain"

Note • The default keytool password is change it

#### Figure 8 • Add ZebraCAChain to Keystore





#### Figure 9 • Confirm Certificate

Administrator: C:\Windows\system32\cmd.exe	- 0 <b>X</b>
#6: ObjectId: 1.3.6.1.5.5.7.1.1 Criticality=false Unparseable AuthorityInfoAccess extension due to java.io.IOException: invalid URI name (host portion is not a valid DNS name, IP	v4 addre
0000: 30 4B 30 49 06 08 2B 06       01 05 05 07 30 02 86 3D       0K0I+0=         0010: 66 69 6C 65 3A 2F 2F 30       33 73 2D 45 6E 67 43 65       file://03s-EngCe         0020: 72 74 30 31 2F 43 65 72       74 45 6E 72 6F 6C 6C 2F       rt0l/CertEnroll/         0030: 30 33 73 2D 45 6E 67 43 35       65 72 74 40 35 5F 76 67 65       65 72 74 30 31 5F 7A 65       03s-EngCert0l/certEnroll/         0040: 62 72 61 64 65 76 69 63       65 2E 63 72 74       05 72 74       05 72 74       05 72 74	
#7: ObjectId: 1.3.6.1.4.1.311.20.2 Criticality=false	
#8: ObjectId: 2.5.29.31 Criticality=false Unparseable CRLDistributionPoints extension due to java.io.IOException: invalid URI name (host portion is not a valid DNS name, IP	v4 addre
0000: 30 37 30 35 A0 33 A0 31 86 2F 66 69 6C 65 3A 2F 0705.3.1./file:/ 0010: 2F 30 33 73 2D 45 6E 67 43 65 72 74 30 31 2F 43 /03s-EngCert01/C 0020: 65 72 74 45 6E 72 6F 6C 6C 2F 7A 65 62 72 61 64 ertEnro1/zebrad 0030: 65 76 69 63 65 2E 63 72 6C	
#9: ObjectId: 2.5.29.35 Criticality=false AuthorityKeyIdentifier [	
KeyIdentifier [ 0000: 4F 24 70 47 15 71 43 B9 1E 06 AE C6 FE D0 00 BA O\$pG.qC 0010: 98 81 C1 45E ]	
] Trust this certificate? [no]: yes Certificate was added to keystore	
C:\zebra\linkos>	

**a.** See Figure 10. To update the keystore, execute the following keytool command (running command prompt as admin).

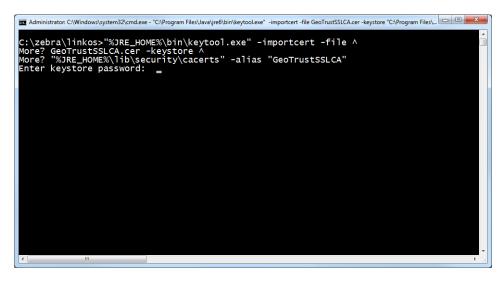
```
"%JRE_HOME%\bin\keytool.exe" -importcert -file ^
GeoTrustSSLCA.cer -keystore ^
"%JRE_HOME%\lib\security\cacerts" -alias "GeoTrustSSLCA"
```

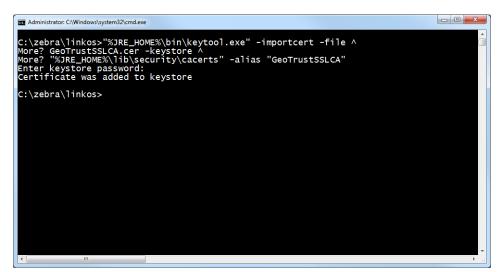


Note • The default keytool password is changeit

Figure 11 shows the results after the keystore is updated.







#### Figure 11 • Successful Addition to Keystore

**10.** See Figure 12. Verify the certificates were correctly installed by entering the following command:

```
"%JRE_HOME%\bin\keytool.exe" ^
-keystore "%JRE_HOME%\lib\security\cacerts" ^
-alias "ZebraCAChain" -list
```

a. Enter keystore password (default password is *changeit*).

The console will show the following: ZebraCAChain, Feb 18, 2013, trustedCertEntry, Certificate fingerprint (MD5): ED:D2:75:F3:84:5E:32:E7:82:5A:3C:4D:1A:B4:73:2C

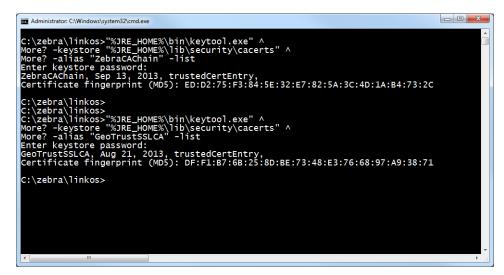
**b.** Enter the following command:

```
"%JRE_HOME%\bin\keytool.exe" ^
-keystore "%JRE_HOME%\lib\security\cacerts" ^
-alias "GeoTrustSSLCA" -list
```

**c.** Enter keystore password (default password is *changeit*). The console will show the following:

GeoTrustSSLCA, Aug 5, 2013, trustedCertEntry, Certificate fingerprint (MD5): DF:F1:B7:6B:25:8D:BE:73:48:E3:76:68:97:A9:38:71





**11.** See Figure 13. Copy the zebra.war and linkos.war files from the into the C:\zebra\linkos\tomcat\webapps directory.

🕒 🗢 🗸 ト Comp	uter → Local Disk (C:) → zebra → linko:	s ▶ tomcat ▶ webapps ▶	•	✓ <sub>↑</sub> Search web	apps	×
Organize 🔻 Include	e in library 🔻 Share with 🔻 Burn	New folder		8=	- 🔳	0
☆ Favorites	Name	Date modified	Туре	Size		
	docs	9/4/2013 10:08 AM	File folder			
🥽 Libraries	examples	9/4/2013 10:08 AM	File folder			
Documents	🎉 host-manager	9/4/2013 10:08 AM	File folder			
J Music	\mu manager	9/4/2013 10:08 AM	File folder			
Pictures	NOOT	9/4/2013 10:08 AM	File folder			
🛃 Videos	🚮 linkos.war	9/4/2013 11:59 AM	IZArc WAR Archive	84,162 KB		
	🚮 zebra.war	9/4/2013 11:58 AM	IZArc WAR Archive	7,397 KB	)	
🖳 Computer						
7 items						

Figure 13 • Webapps Directory for Tomcat

**12.** See Figure 14. Navigate to the C:\zebra\linkos\tomcat\bin\ folder.

Organize 🔻 🔚 Open 🛛 Includ	in library ▼ Share with ▼ Burn	New folder		··· •	
🔆 Favorites	Name	Date modified	Туре	Size	
	퉬 bin	9/4/2013 10:08 AM	File folder		1
🥽 Libraries	🌗 conf	9/4/2013 12:16 PM	File folder		ſ
	ib lib	9/4/2013 10:08 AM	File folder		
🖳 Computer	🔋 🔒 logs	9/4/2013 12:07 PM	File folder		
	퉬 temp	9/4/2013 10:08 AM	File folder		
📬 Network	퉬 webapps	9/5/2013 10:59 AM	File folder		
	퉬 work	9/4/2013 12:07 PM	File folder		
	LICENSE	7/2/2013 8:59 AM	File	57 KB	
	NOTICE	7/2/2013 8:59 AM	File	2 KB	
	RELEASE-NOTES	7/2/2013 8:59 AM	File	9 KB	
	RUNNING.txt	7/2/2013 8:59 AM	Text Document	17 KB	

Figure 14 • C:\Tomcat\bin Directory

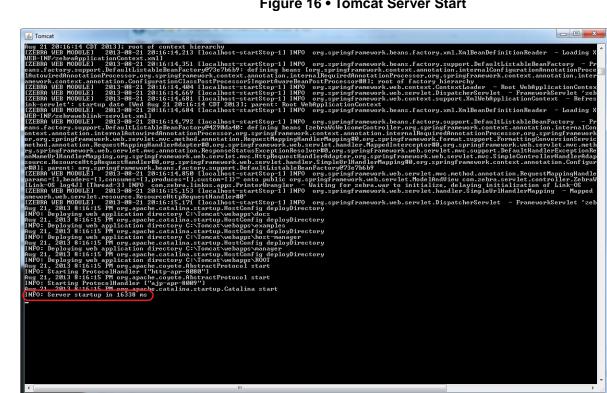
a. See Figure 15. Start the Tomcat server by double-clicking on startup.bat.

🔾 💭 🗸 🕨 Computer 🔸 Local Disk (	C:) ▶ zebra ▶ linkos ▶ tomcat ▶ bin		▼ <sup>4</sup> <sub>7</sub>	Search bin	_
Organize 🔻 📷 Open Print I	urn New folder				
BAAN ^	Name	Date modified	Туре	Size	
🎍 cache	📓 bootstrap.jar	7/2/2013 8:59 AM	Executable Jar File	28 KB	
📕 cygwin	🚳 catalina.bat	7/2/2013 8:59 AM	Windows Batch File	13 KB	
Documents and Settings	catalina.sh	7/2/2013 8:59 AM	SH File	20 KB	
🎍 НР	catalina-tasks.xml	7/2/2013 8:59 AM	XML Document	3 KB	
🎍 inetpub	commons-daemon.jar	7/2/2013 8:59 AM	Executable Jar File	24 KB	
🎍 Intel	😴 commons-daemon-native.tar.gz	7/2/2013 8:59 AM	IZArc GZ Archive	201 KB	
📕 Logs	Configtest.bat	7/2/2013 8:59 AM	Windows Batch File	3 KB	
MATS	configtest.sh	7/2/2013 8:59 AM	SH File	2 KB	
MSOCache	Cpappend.bat	7/2/2013 8:59 AM	Windows Batch File	2 KB	
NVIDIA	daemon.sh	7/2/2013 8:59 AM	SH File	8 KB	
OpenSSL-Win32	G digest.bat	7/2/2013 8:59 AM	Windows Batch File	3 KB	
PerfLogs	digest.sh	7/2/2013 8:59 AM	SH File	2 KB	
Perl64	service.bat	7/2/2013 8:59 AM	Windows Batch File	7 KB	
Program Files	setclasspath.bat	7/2/2013 8:59 AM	Windows Batch File	4 KB	
Program Files (x86)	setclasspath.sh	7/2/2013 8:59 AM	SH File	4 KB	
🎍 ProgramData	shutdown.bat	7/2/2013 8:59 AM	Windows Batch File	3 KB	
Recovery	shutdown.sh	7/2/2013 8:59 AM	SH File	2 KB	
System Volume Information	startup.bat	7/2/2013 8:59 AM	Windows Batch File	3 KB	
Jest Test	startup.sh	7/2/2013 8:59 AM	SH File	2 KB	
users 🕌	tcnative-1.dll	7/2/2013 8:59 AM	Application extens	1,552 KB	
Windows	tomcat7.exe	7/2/2013 8:59 AM	Application	102 KB	
JE ZD2667	🏷 tomcat7w.exe	7/2/2013 8:59 AM	Application	102 KB	
👑 zebra	📓 tomcat-juli.jar	7/2/2013 8:59 AM	Executable Jar File	38 KB	
linkos	omcat-native.tar.gz	7/2/2013 8:59 AM	IZArc GZ Archive	282 KB	
b tomcat	🚳 tool-wrapper.bat	7/2/2013 8:59 AM	Windows Batch File	5 KB	
Downloader207	tool-wrapper.sh	7/2/2013 8:59 AM	SH File	5 KB	
DATA (D:)	1000		the second	5.00	

Figure 15 • Startup.bat File for Tomcat

- **13.** See Figure 16. Verify that Tomcat started correctly.
  - **a.** Look for the line that starts:

INFO: Server startup in xxxxx ms



#### Figure 16 • Tomcat Server Start

14. See Figure 17. Open a web browser to: <u>http://localhost:8080/linkos/register</u>.

**15.** See Figure 17. Fill in the registration form completely.



Note • The entry in the Company Street Address field must be limited to 30 characters.

**a.** Read and check the box to accept the End User License Agreement.

**Note** • The port specified will be the SSL port used by printers and browsers to securely connect to your server. Confirm that it is not currently in use (by your server) or ask your IT department to confirm.

C f localhost:8080/linkos/register		
complete and submit the following form. Onco 1. Generates a private/public key pair (204 2. Creates a certificate request including the 3. Sends the certificate request to Zebra for 4. Returns a signed certificate to you	18 bit) form information signature the certificate and private key used by the server. The PKCS12 file keysto in be changed later, if desired.	re
Company/Organization's Name	My Company	
Department/Organizational Unit Name	Information Technology Department	
Company Street Address		
Company City		
Company State	IN	
Company Country	UNITED STATES	
Company Postal Code	46202	
Contact Email Address	rswanson@mycompany.example.com	
Contact Phone Number	111-555-1212	
Fully Qualified DNS Name of the Server	my.example.com	
Server Secure (HTTPS) Port	443	
HSQLDB URL	jdbc:hsqldb:file:C:\zebra\linkos\db\linkosDB	
Database Username	user	
Database Password	password	
	✓ I agree to the End User License Agreement	
	Register	

Figure 17 • Registration Form

**b.** Click **Register**.

See Figure 18. The registration is successfully completed and your SSL certificate has been created.

K Link-OS™ Certificate Requ ×	
← → C f Dicalhost 8080/linkos/register	ත් <b>=</b>
The certificate was created successfully.	
For information on the remaining steps requried to configure the server, see the .readme file located at: C:1zebra\linkos1tomcat\conf\my.example.com.readme	
The other auto-generated files (e.g., certificate request, signed certificate, PKCS12 file, etc.) are all located in C:\zebra\linkos\tomcat\conf\	

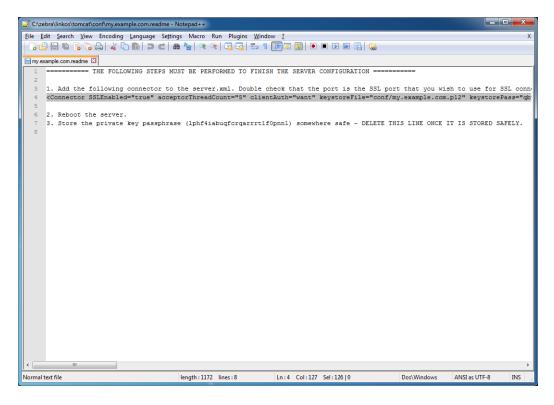
#### Figure 18 • Registration Successful

**16.** See Figure 19 and Figure 20. Using a text editor, like Notepad, open the specified .readme instructions file in the C:\zebra\linkos\tomcat\conf\ directory.

🔾 🗢 🕹 🕨 Computer	Local Disk (C:) → zebra → linkos → tom	cat ▶ conf ▶		<b>▼</b> 4 <sub>7</sub>	Search conf	_	_
Organize 🔻 📄 Open	Burn New folder						(
🔆 Favorites	Name	Date modified	Туре	Size			
	퉬 Catalina	9/4/2013 12:07 PM	File folder				
🥽 Libraries	catalina.policy	7/2/2013 8:59 AM	POLICY File	12 KB			
	catalina.properties	7/2/2013 8:59 AM	PROPERTIES File	6 KB			
🖳 Computer	context.xml	7/2/2013 8:59 AM	XML Document	2 KB			
	logging.properties	7/2/2013 8:59 AM	PROPERTIES File	4 KB			
辑 Network	my.example.com.cer	9/5/2013 12:48 PM	Security Certificate	2 KB			
	my.example.com.csr	9/5/2013 12:48 PM	CSR File	2 KB			
	my.example.com.key	9/5/2013 12:48 PM	KEY File	2 KB			
	😼 my.example.com.p12	9/5/2013 12:48 PM	Personal Informati	0 KB			
	my.example.com.readme	9/5/2013 12:48 PM	README File	2 KB			
	e server.xml	7/2/2013 8:59 AM	XML Document	7 KB			
	tomcat-users.xml	7/2/2013 8:59 AM	XML Document	2 KB			
	😬 web.xml	7/2/2013 8:59 AM	XML Document	164 KB			
my.example.com README File	n.readme Date modified: 9/5/2013 12:48 PM Size: 1.14 KB	Date created: 9/5/20	13 12:48 PM				

Figure 19 • Directory for Readme File

#### Figure 20 • Readme File Contents

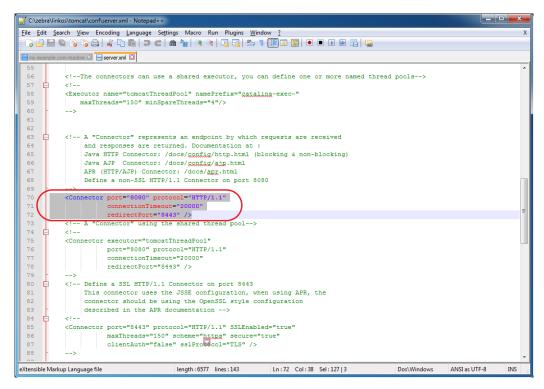


**17.** Copy line 4 (highlighted in Figure 20).

The auto-generated connector is the configuration for the HTTPS port that printers and browsers will use to connect to your server.

18. See Figure 21. Open the server.xml file located in C:\zebra\linkos\tomcat\conf\. **19.** See Figure 21. Locate the Connector xml element that looks as follows: <Connector connectionTimeout="20000" port="8080" protocol="HTTP/1.1" redirectPort="8443"/>





**20.** See Figure 22. Paste the contents of the clipboard (copied in step 17) after the line located in step 19.

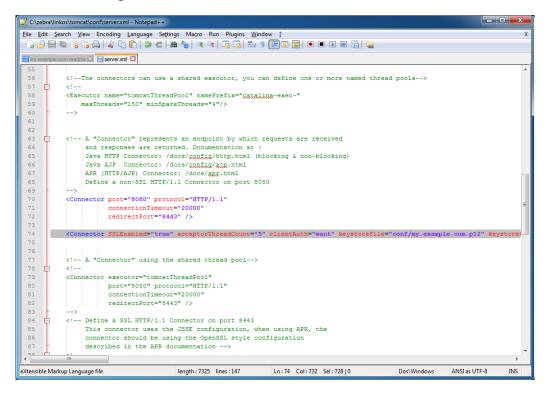
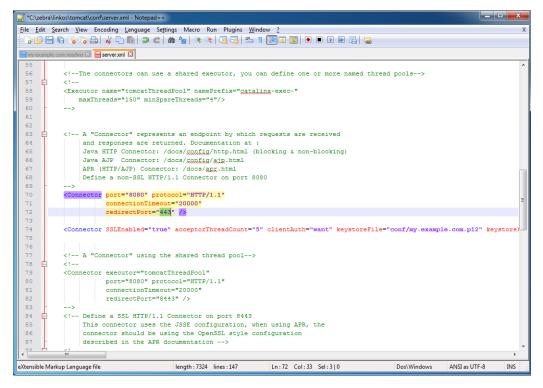


Figure 22 • SSL Connector Added to server.xml File

**a.** See Figure 23. Change redirectPort="8443" to redirectPort="443" (The default value is 443. The redirect port should match the value specified in step 15).





**21.** Close the Tomcat console window.

22. See Figure 24. Start the Tomcat server by double-clicking on startup.bat.

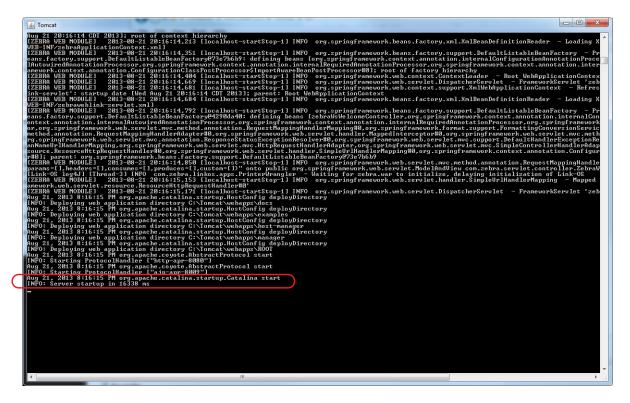


**Note** • This will start the web application. In the future, when your server is rebooted, the application will not automatically restart.

If you require the application to start automatically when the server is rebooted, you can use the Windows Task Scheduler to run the startup.bat and shutdown.bat scripts at the appropriate times. Alternatively, you can use the Tomcat Windows Service Installer package.

For assistance with this, please contact your IT organization, or Zebra Development Services at <u>DevelopmentServices@zebra.com</u>.

Figure 24 • Tomcat Server Start



23. Open the Chrome browser and go to <u>https://localhost/linkos/</u>.

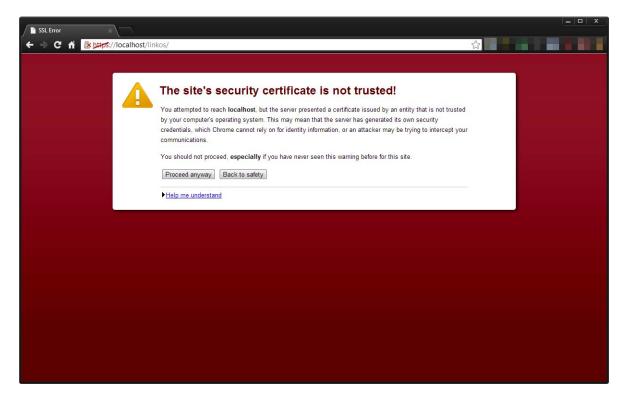


**Note** • If the port is something other than 443, it must be specified (e.g., <u>https://localhost:4443/linkos</u>).

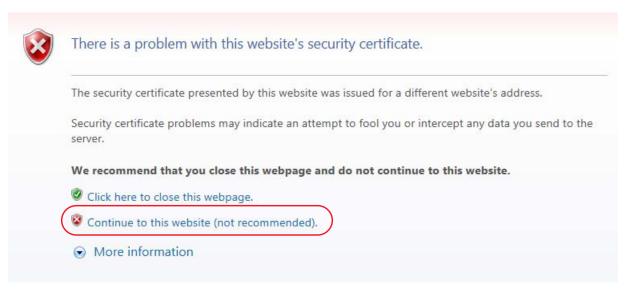
**24.** Which browser are you using?

lf you are using a(n)	Then
Chrome browser	<ul> <li>a. See Figure 25. Click on Proceed anyway.</li> <li>b. To avoid this message in the future, please see <i>Adding the Zebra Certificate Authority</i> on page 63.</li> </ul>
Internet Explorer	<ul> <li>a. See Figure 26. Click on Continue to this website (not recommended).</li> <li>b. To avoid this message in the future, please see <i>Adding the Zebra Certificate Authority</i> on page 63.</li> </ul>

#### Figure 25 • Site Security Certificate for Chrome



#### Figure 26 • Site Security Certificate for Internet Explorer



**25.** See Figure 27. Log into the Link-OS Application Server.



Note • The default username is *admin* and the default password is *password*.

🗱 Zebra Link-OS Applicatior 🗶		
← → C fi 🔒 📴 🛠 //localhost/linkos/login		☆ 🙋 📲 💩 📧 📥 🕑 ≡
	Sign in to LINKK-OS Username admin Pasword  Log in	
	ZIH Corp. All Rights Reserved	
٠	17	,

Figure 27 • Login Screen

**26.** The first time you log into the Link-OS Application Server, change your password. Go to User and Settings > Change password.

# Installation for Red Hat Enterprise Linux

## **Before You Begin**

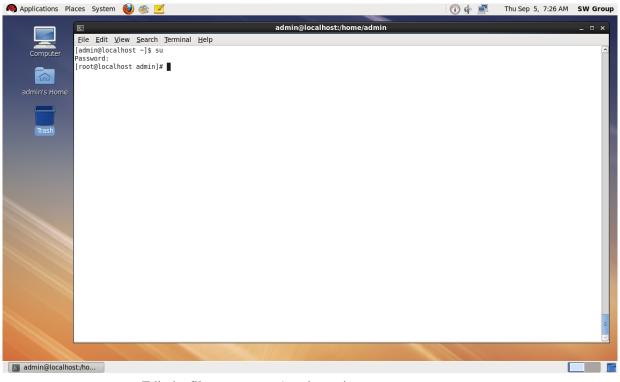
A note about root access: Installing applications, such as Java and Tomcat, require that you have the proper permissions. Typically, applications like Java and Tomcat modify the /usr/local or /opt/ directories, and therefore, you must have write and execute permissions for those directories. Tomcat will also require permission to listen on two network ports. The default ports for HTTP and HTTPS are 80 and 443, respectively. These two ports typically require root access and the user will need to be given access to run the Tomcat server.

For the purposes of this document, it is assumed that the user is either running as root or the user has the proper permissions to access the operations described below. This document will provide directions and examples to run as root. For gaining access to a root console or creating an admin account that has the proper permissions, please see the documentation for your version of Linux.

1. Install Java JRE version 6. For more details about how to install Java for Linux, go to <a href="http://www.java.com/en/download/help/linux\_install.xml">http://www.java.com/en/download/help/linux\_install.xml</a>

- **2.** See Figure 28. Once Java is installed, the JRE\_HOME environment variable needs to be set.
  - **a.** Open a command prompt.
  - **b.** Elevate to root by typing 'su'

### Figure 28 • Elevate to "root"



c. Edit the file etc/profile by typing: nano /etc/profile d. See Figure 29. Go to the bottom of the file, add the following 2 lines

```
export JRE_HOME=/usr/java/default/
export CATALINA_OPTS="-XX:MaxPermSize=512M -Xms512m -Xmx4096m"
```

**Note** • The CATALINA\_OPTS environment variable change listed here is recommended based upon a 50 user, 500 printer configuration. As more printers or users are required the individual memory values may need to be adjusted.

**Note** • A 64-bit Java Virtual Machine (JVM) is required to support the CATALINA\_OPTS parameters.

### 🕡 🏟 💻 🛛 Thu Sep 5, 7:38 AM 🛛 SW Group 🧢 Applications Places System 🔞 🚳 🗾 Access documents, folders and network places root@localhost:/home/admin o x <u>File Edit View Search Terminal Help</u> File: /etc/profile GNU nano 2.0.9 if [ \$UID -gt 199 ] && [ "`id -gn`" = "`id -un`" ]; then umask 002 else umask 022 fi for i in /etc/profile.d/\*.sh ; do if [ -r "\$i" ]; then if [ "\${-#\*i}" != "\$-" ]; then . "\$i" else "\$i" >/dev/null 2>&1 fi fi done unset i unset -f pathmunge export JRE\_HOME=/usr/java/jre1.6.0\_43/ export CATALINA\_OPTS="-XX:MaxPermSize=512M -Xms512m -Xmx4096m" ^G Get Help ^X Exit ^O WriteOut ^J Justify Read File Where Is ▲Y Prev Page ▲V Next Page ^K Cut Text ^U UnCut Text ^C Cur Pos ^T To Spell 🛛 root@localhost:/home/...

### Figure 29 • Adding Environment Variables

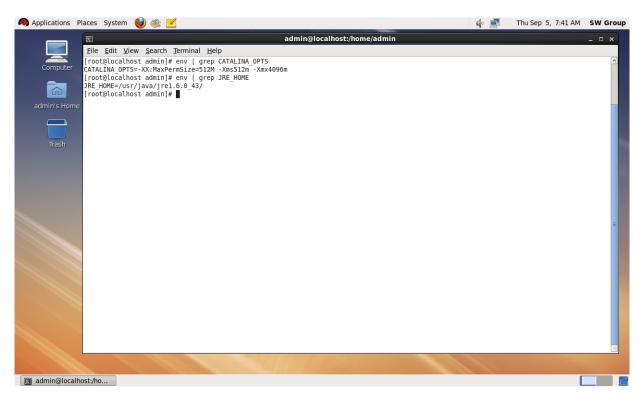
- e. Press CTRL+O and press Enter to save. Press CTRL+X to exit the editor.
- f. Restart the Red Hat Enterprise server for these options to take effect.

**g.** See Figure 30. Verify that the environment variables are present by typing and verifying that both commands print the environment variable name and value

env | grep CATALINA\_OPTS

env | grep JRE\_HOME

### Figure 30 • Verify Environment Variables are Set



- **3.** Download the Zebra Link-OS Application Server zip file <u>www.zebra.com/profilemanager</u>
- **4.** Extract the Zebra Link-OS Application Server zip file contents to: /opt/zebra/linkos
- 5. Download the Tomcat zip file:

http://www.us.apache.org/dist/tomcat/tomcat-7/v7.0.42/bin/apache-tomcat-7.0.42.zip

6. Extract the Tomcat zip to:

/opt/zebra/linkos/tomcat

- 7. Open a command prompt as root.
- **8.** Change the current directory to:

/opt/zebra/linkos

**9.** The JVM Certificate Authority keystore must be updated in order to trust the Zebra Weblink Certificate Authority and the GeoTrust<sup>TM</sup> Subordinate CA.



- Note Omitting or incorrectly performing this step could lead to several issues.
  - If the GeoTrust certificate is not added, it will not be possible to successfully register the product and will prevent printers from being connected.
  - If the ZebraCAChain certificate is not added correctly, the printer will not be able to connect successfully.
- **a.** See Figure 31 and Figure 32. To update the keystore, execute the following keytool command (running command prompt as root).

```
$JRE_HOME/bin/keytool -importcert -file ZebraCAChain.cer \
-keystore $JRE_HOME/lib/security/cacerts \
-alias "ZebraCAChain"
```



Note • The default keytool password is changeit.

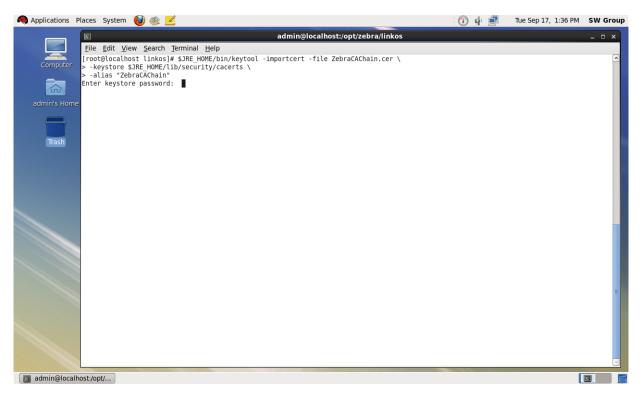
**b.** See Figure 33. To update the keystore, execute the following keytool command (running command prompt as admin).

\$JRE\_HOME/bin/keytool -importcert -file GeoTrustSSLCA.cer \
-keystore \$JRE\_HOME/lib/security/cacerts \
-alias "GeoTrustSSLCA"



Note • The default keytool password is changeit

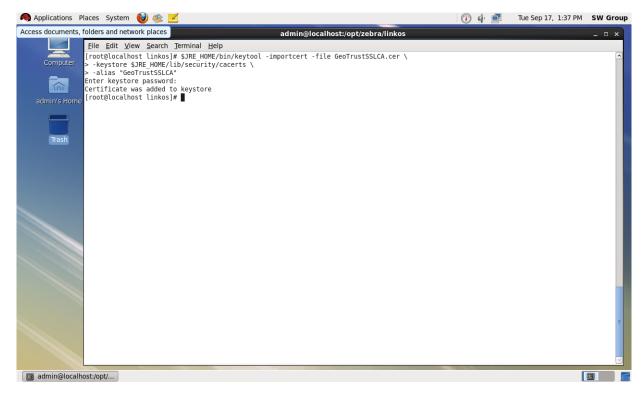
### Figure 31 • Adding Zebra CA to the Keystore



### Figure 32 • Trusting the Zebra CA

🧠 Applications Places System 🍪 🚳 🗾		💽 🕁 💻	Tue Sep 17, 1:37 PM SW Group
	admin@localhost:/opt/zebr	a/linkos	×
<u><u><u>F</u>ile <u>E</u>dit <u>V</u>iew <u>S</u>earch <u>T</u>ermir</u></u>			
0030: 30 33 73 2D 45 6E 67 43 Computer 0040: 62 72 61 64 65 76 69 63			
#6: ObjectId: 2.5.29.14 Crit: SubjectKeyIdentifier [ KeyIdentifier ]	cality=false		
0000: CF 4C 8E 91 01 2C AB 20 0010: 39 D6 FE F3 ]	AC 5A 2C 75 CD 76 F4 A8 .L,(.Z,u.v 9		
Trash #7: ObjectId: 2.5.29.15 Crit: KeyUsage [ DigitalSignature Key_CertSign Crl_Sign ]	cality=false		
#8: ObjectId: 2.5.29.31 Crit: Unparseable CRLDistributionPy java.io.10Exception: invalid l/zebradevice.crl		IPv4 address, or IPv6 address):fil	.e://03s-EngCert01/CertEnrol
0010: 2F 30 33 73 2D 45 6E 67	86 2F 66 69 6C 65 3A 2F 0705.3.1./file:/ 43 65 72 74 30 31 2F 43 /03s-EngCert01/C 6C 2F 7A 65 62 72 61 64 ertEnroll/zebrad 6C evice.crl		
#9: ObjectId: 2.5.29.35 Crit: AuthorityKeyIdentifier [ KeyIdentifier [ 00000: 4F 24 70 47 15 71 43 BS 0010: 98 81 C1 45 ] ]	cality=false 1E 06 AE C6 FE D0 00 BA O\$pG.qC E		-
Trust this certificate? [no]:	yes		
👿 admin@localhost:/opt/			

### Figure 33 • Adding the GeoTrust CA



**10.** See Figure 34. Verify the certificates were correctly installed by entering the following command:

```
$JRE_HOME/bin/keytool \
-keystore $JRE_HOME/lib/security/cacerts \
-alias "ZebraCAChain" -list
```

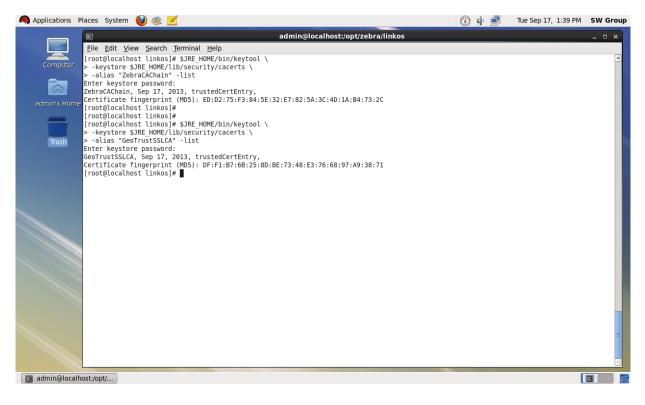
- a. Enter keystore password (default password is *changeit*). The console will show the following: ZebraCAChain, Feb 18, 2013, trustedCertEntry, Certificate fingerprint (MD5): ED:D2:75:F3:84:5E:32:E7:82:5A:3C:4D:1A:B4:73:2C
- **b.** Enter the following command:

```
$JRE_HOME/bin/keytool \
-keystore $JRE_HOME/lib/security/cacerts \
-alias "GeoTrustSSLCA" -list
```

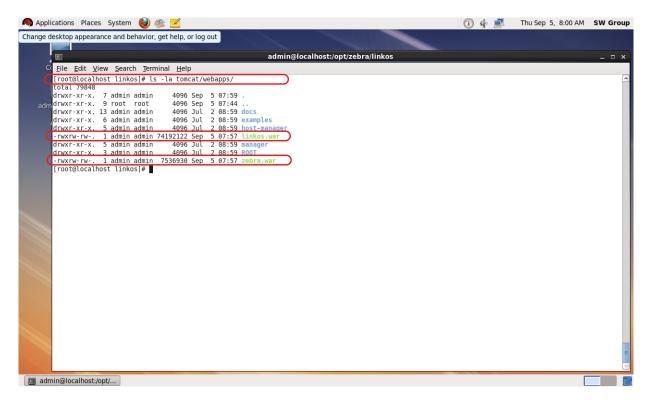
**c.** Enter keystore password (default password is *changeit*). The console will show the following:

GeoTrustSSLCA, Aug 5, 2013, trustedCertEntry, Certificate fingerprint (MD5): DF:F1:B7:6B:25:8D:BE:73:48:E3:76:68:97:A9:38:71

### Figure 34 • Verifying the Certificate Installation



11. See Figure 35. Copy the zebra.war and linkos.war files from the /opt/zebra/linkos directory into the /opt/zebra/linkos/tomcat/webapps directory.



### Figure 35 • Result of copying the "zebra.war" and "linkos.war" files

- **12.** See Figure 36. Change the current directory to /opt/zebra/linkos/tomcat/bin/ and change the permissions of the scripts so that they can be executed.
  - a. Enter the following command: chmod 744 startup.sh
  - **b.** Enter the following command: chmod 744 shutdown.sh
  - c. Enter the following command: chmod 744 catalina.sh

### Figure 36 • Change Script Permissions

🧠 Applications Places System 🔮 🚳 🗾		🚺 🄄 🛃	Thu Sep 5, 8:01 AM	SW Group
	admin@localhost:/opt/zebra/linkos/tomcat/bin			_ = ×
C <u>F</u> ile <u>E</u> dit <u>V</u> iew <u>S</u> earch <u>T</u> erminal <u>H</u> elp				
[root@localhost tomcat]# cd bin [root@localhost bin]# chmod 744 startup.sh [root@localhost bin]# chmod 744 shutdown.sh [root@localhost bin]# chmod 744 catalina.sh [root@localhost bin]# [root@localhost bin]#				<u>^</u>
👿 admin@localhost:/opt/				

**13.** See Figure 37. Start the Tomcat server by executing ./startup.sh

# Applications Places Applications Places admin@localhost/opt/zebra/linkos/tomcat/bin Image: Contract Performing Places admin@localhost/opt/zebra/linkos/tomcat/bin Image: Contract Performing Places Image: Contract Performing </tab

### Figure 37 • Starting the Tomcat Server

**14.** See Figure 38. Verify that Tomcat started correctly by viewing the last 20 lines of the catalina.out log.

tail -n20 ../logs/catalina.out

**a.** To view the latest log entries:

tail -f ../logs/catalina.out

- b. Look for the line that starts: INFO: Server startup in xxxxx ms
- **c.** CTRL+C exits the tail command.

### Figure 38 • Verifying Tomcat Start

Applications Place	es System 🙆 🝭 🗹	🕥 🃣 🗖	Thu Sep 5, 8:03 AM SW Group
	admin@localhost:/opt/	zebra/linkos/tomcat/bin	×
4	iew <u>S</u> earch Terminal <u>H</u> elp		
[root@local] [Link-OS log tion Server adm [Link-OS log ext.WebAppl] [Link-OS log ext.WebAppl] [Link-OS log sep 5, 2013 INFO: Deploy Sep 5, 2013 INFO: Deploy Sep 5, 2013 INFO: Deploy Sep 5, 2013 INFO: Deploy Sep 5, 2013 INFO: Start: Sep 5, 2013 INFO: Start: Sep 5, 2013 INFO: Start: Sep 5, 2013	nost bin]# tail -n20 ./logs/catalina.out g4J] [localhost-startStop-1] INFO com.zebra.linkos.apps.Link	<pre>cosContextListener - Context Refresh Event fo ervlet.DispatcherServlet - FrameworkServlet ' ectory sectory ops/ROOT - Waiting for zebra.war to initialize, delayi ectory sectory sectory ops/examples ectory ops/examples ectory sectory</pre>	atmosphereServlet': initializat
🔲 admin@localhost:/	/opt/		

- **15.** See Figure 39. Configure your firewall by performing the following:
  - **a.** At the command prompt, type the following commands:

service iptables save
nano /etc/sysconfig/iptables

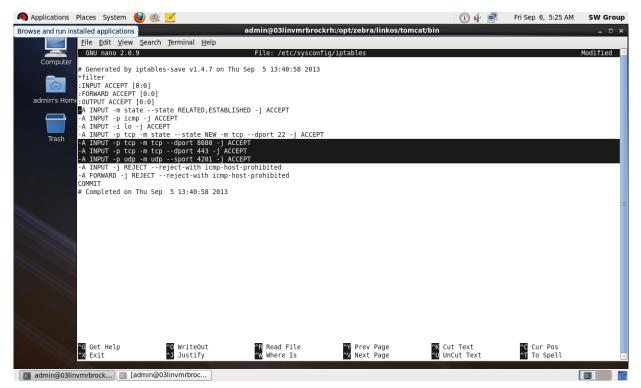
**b.** Locate this line :

-A INPUT -j REJECT -reject-with icmp-host-prohibited

**c.** Above the line, type the following:

-A INPUT -p tcp -m tcp --dport 8080 -j ACCEPT -A INPUT -p tcp -m tcp --dport 443 -j ACCEPT -A INPUT -p udp -m udp --sport 4201 -j ACCEPT

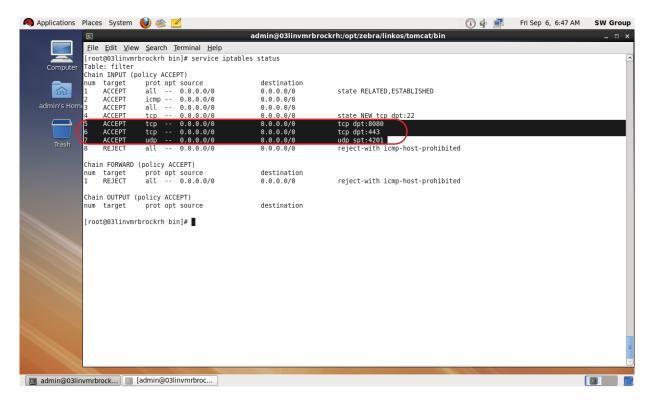
### Figure 39 • Adding Firewall Rules



**d.** Press CTRL + O and press Enter to save. Press CTRL + X to exit.

**e.** Restart the firewall by typing the following:

service iptables stop service iptables start f. See Figure 40. Double-check that 8080, 443, and 4201 are present . service iptables status



### Figure 40 • Verifying the Addition of the Firewall Rules

**16.** See Figure 41. Open a web browser to: <u>http://localhost:8080/linkos/register</u> **17.** Fill in the registration form completely.



Note • The entry in the Company Street Address field must be limited to 30 characters.

**a.** Read and check the box to accept the End User License Agreement.

**Note** • The port specified will be the SSL port used by printers and browsers to securely connect to your server. Confirm that it is not currently in use (by your server) or ask your IT department to confirm.

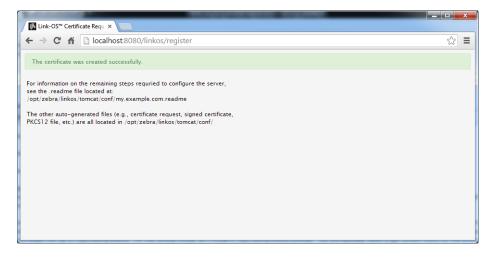
C 🔒 localhost:8080/linkos/register		_
	e the Zebra signed certificate. To continue using Profile Manager, please ce submitted, the following actions will occur:	
<ol> <li>Generates a private (public key pair (20)</li> <li>Greates a certificate request including th</li> <li>Sends the certificate request to Zebra fo</li> <li>Returns a signed certificate to you</li> <li>Generates a PKCS12 file, which includes password will be auto-generated, and c</li> <li>You will be presented with the final step</li> </ol>	e form information r signature the certificate and private key used by the server. The PKCS12 file keystore an be changed later, if desired.	
Company/Organization's Name	My Company	
Department/Organizational Unit Name	Information Technology Department	
Company Street Address	100 State Street	
Company City	Pawnee	
Company State	[N	
Company Country	UNITED STATES	
Company Postal Code	46202	
Contact Email Address	rswanson@mycompany.example.com	
Contact Phone Number	111-555-1212	
Fully Qualified DNS Name of the Server	my.example.com	
Server Secure (HTTPS) Port	443	
HSQLDB URL	jdbc:hsqldb:file:/opt/zebra/linkos/db/linkosDB	
Database Username	user	
Database Password	password	
	I agree to the End User License Agreement	
	Register	

Figure 41 • Registration Form

**b.** See Figure 42. Click Register.

This step may take up to a minute to complete because of the computational itensity required for the creation of the private key and PKCS12 file.

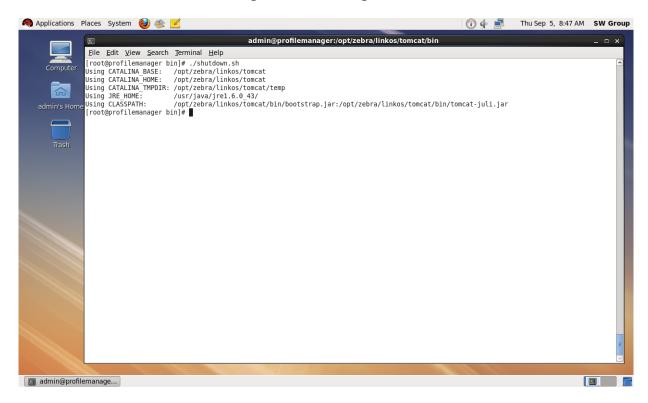
### Figure 42 • Registration Successful



**18.** See Figure 43. Stop the tomcat server from the Tomcat bin directory.

./shutdown.sh

### Figure 43 • Shutting Down Tomcat Server



**19.** See Figure 44. Using a text editor, like Notepad, open the specified .readme instructions file in the /opt/zebra/linkos/tomcat/conf/ directory.

### Figure 44 • Directory for Readme File

### **20.** See Figure 45. Copy line 4.

The auto-generated connector is the configuration for the HTTPS port that printers and browsers will use to connect to your server.

### Figure 45 • Readme File Contents

🧠 Applications Places System 👹 🚳 🗾	💽 🌵 🚅	Thu Sep 5, 10:29 AM	W Group
Change desktop appearance and behavior, get help, or log out	admin@profilemanager:/opt/zebra/linkos/tomcat/conf	-	- ×
<u>File Edit View</u> <u>File Edit View Search Terminal Help</u>			
	om.readme [Read Only] (/opt/zebra/linkos/tomcat/conf) - gedit		×
<u>File Edit View Search Tools Documents Help</u>			
📔 🧰 Open 👻 🖄 Save   🚔   効 Undo 💩   💥	🖫 🛱   🗛 🍂		
my.example.com.readme 🗶			
1 ====== THE FOLLOWING STEPS MUST BE PERFORMED	TO FINISH THE SERVER CONFIGURATION =========		
3 1. Add the following connector to the server.xml. 4 <connector ".<="" acceptorthreadcount="" p="" sslenabled="true"></connector>	Double check that the port is the SSL port that you wish to use for SSL con 5" clientAuth="want" keystoreFile="conf/my.example.com.pl2" keystorePass="		the por " key
5 6 2. Reboot the server.			
7 3. Store the private key passphrase (	) somewhere safe - DELETE THIS LINE ONCE IT IS STORED SAFELY.		
< III			
	Plain Text 🗸 🛛 Tab Width: 8	3 ← Ln 3, Col 22	INS
			$\checkmark$
🔲 🗖 admin@profilemanage 🕅 admin@profilemanage	admin@profilemanage 💫 my.example.com.read		

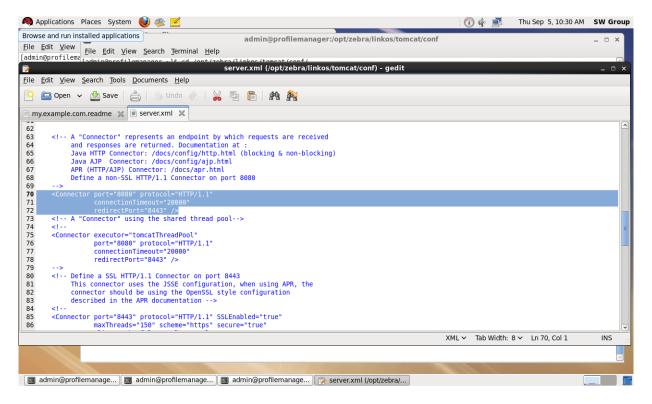
**21.** Open the server.xml file located in:

/opt/zebra/linkos/tomcat/conf/

**22.** See Figure 46. Locate the Connector xml element that looks as follows:

```
<Connector connectionTimeout="20000" port="8080"
protocol="HTTP/1.1" redirectPort="8443"/>
```

### Figure 46 • Locate the Connector Element in the server.xml File



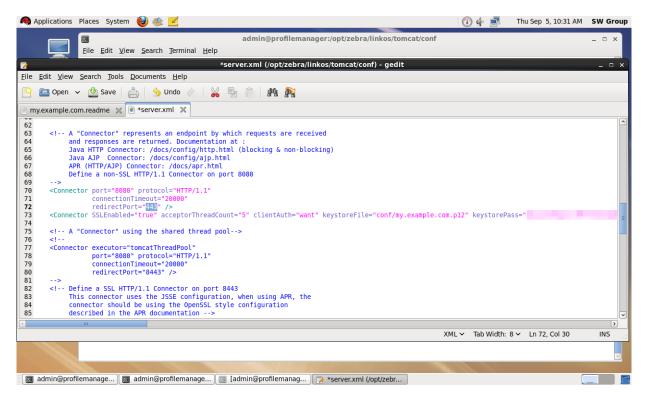
**23.** See Figure 47. Paste the contents of the clipboard (copied in step 20) after the line located in step 22.

🧠 Applications Places System 🕹 🛞 🗾		Thu Sep 5, 10:30 AM SW Group
Browse and run installed applications	admin@profilemanager:/opt/zebra/linkos/tomcat/conf	×
File Edit View Search Terminal Help	annie prononanagen, op i zesta, innes, tenneai, tenn	
	www.l. ( is white a low of the work ( a with a weak to a weak to a with a weak to a w	
	er.xml (/opt/zebra/linkos/tomcat/conf) - gedit	×
<u>File Edit View Search Tools D</u> ocuments <u>H</u> elp		
🤷 🛅 Open 🗸 🖄 Save   📥   🥱 Undo 🍖   💑 🖫	🗎 🗛 隆	
📄 my.example.com.readme  🗟 server.xml 🗶		
62		
63 A "Connector" represents an endpoint by which</td <td></td> <td></td>		
64 and responses are returned. Documentation at 65 Java HTTP Connector: /docs/config/http.html (		
66 Java AJP Connector: /docs/config/ajp.html	brocking a non-brocking)	
67 APR (HTTP/AJP) Connector: /docs/apr.html		
68 Define a non-SSL HTTP/1.1 Connector on port 8	1080	
69>		
70 <connector <br="" port="8080" protocol="HTTP/1.1">71 connectionTimebut="20000"</connector>		
72 redirectPort="8443" />		
	<pre>5" clientAuth="want" keystoreFile="conf/my.example.com.p12" keystorePi</pre>	'ass="
74		
<pre>75 <!-- A "Connector" using the shared thread pool--></pre>	·	
<pre>76 <!-- 77 <Connector executor="tomcatThreadPool"</pre--></pre>		
78 port="8080" protocol="HTTP/1.1"		
79 connectionTimeout="20000"		
80 redirectPort="8443" />		
81>		
<ul> <li>82 <!-- Define a SSL HTTP/1.1 Connector on port 8443</li--> <li>83 This connector uses the JSSE configuration. w</li> </li></ul>	the union app the	
<ul> <li>83 This connector uses the JSSE configuration, w</li> <li>84 connector should be using the OpenSSL style c</li> </ul>		
85 described in the APR documentation>	onriguration	
Saving file '/opt/zebra/linkos/tomcat/conf/server.xml'	XML	
🛛 🔄 admin@profilemanage 🖉 admin@profilemanage 🕅 🗔 [ad	min@profilemanag 🛛 🍞 server.xml (/opt/zebra/	

### Figure 47 • SSL Connector Added to server.xml File

**a.** See Figure 48. Change redirectPort="8443" to redirectPort="443" (The default value is 443. The redirect port should match the value specified in step 17).

### Figure 48 • Change the Redirect Port Attribute



### **24.** Start the Tomcat server by typing:

./startup.sh



**Note** • This will start the web application. In the future, when your server is rebooted, the application will not automatically restart. If you require the application to start automatically when the server is rebooted, you can configure a System V init script to execute the startup.sh and shutdown.sh scripts at the appropriate times.

For assistance with this, please contact your IT organization, or Zebra Development Services at <u>DevelopmentServices@zebra.com</u>.

**25.** Open the Chrome browser and go to <u>https://localhost/linkos/</u>.

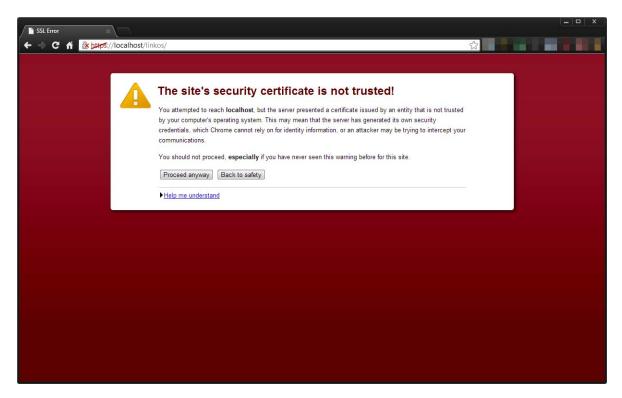


**Note** • If the port is something other than 443, it must be specified (e.g., <u>https://localhost:4443/linkos</u>).

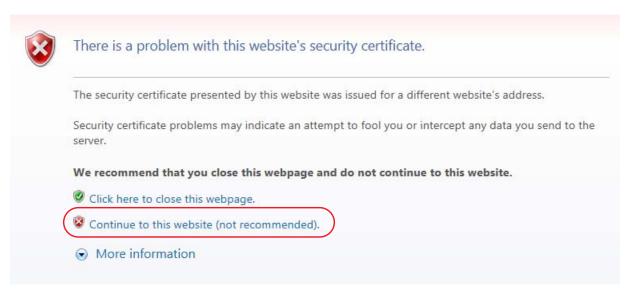
**26.** Which browser are you using?

If you are using a…	Then
Chrome	a. See Figure 49. Click on Proceed anyway.
browser	<ul> <li>b. To avoid this message in the future, please see Adding the Zebra Certificate Authority on page 63.</li> </ul>
Internet Explorer	a. See Figure 50. Click on Continue to this website (not recommended).
	<ul> <li>b. To avoid this message in the future, please see Adding the Zebra Certificate Authority on page 63.</li> </ul>

### Figure 49 • Site Security Certificate for Chrome



### Figure 50 • Site Security Certificate for Internet Explorer



**27.** See Figure 51. Log into the Link-OS Application Server.

Note • The default username is *admin* and the default password is *password*.

🗱 Zebra Link-OS Application			<u> </u>
C fi kutters//localhost/linkos/login	Sign in to LINK-OS Username admin Password 	☆ 20 ••• ●	
۲ ۱۱	ZIH Corp. All Rights Reserved		,

Figure 51 • Login Screen

28. The first time you log into the Link-OS Application Server, change your password. Go to User and Settings > Change password.



# Adding the Zebra Certificate Authority

This chapter includes the procedure to add the Zebra Certificate Authority to the Trusted Root Certifications Authorities Store.

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Installation for Internet Explorer 10 8	2

# **Before You Begin**

These instructions include the steps to add the Zebra Certificate Authority (CA) to the Trusted Root Certifications Authorities Store. By adding the Zebra CA to the Trusted Root Certifications Authorities Store, the browser will no longer warn the user that the certificate is not from a trusted authority. These instructions are not required in order to use Profile Manager, however, adding the Zebra CA will improve the overall experience with the Profile Manager application.



**Caution** • To add the Zebra Certificate Authority (CA) to the Trusted Root Certification Authorities Store and modify the registry, you must have administrator permissions. Additionally, some of the screens and steps may differ slightly depending upon the User Account Control (UAC) level set for your computer, and the version of Windows that you are using. For questions about your version of Windows, administration permissions, or UAC, please contact your local IT department for assistance.

# Installation

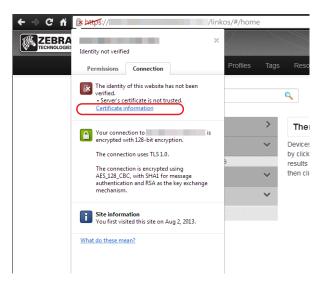
**1.** Which browser are you using?

If you are installing	Then
Chrome	Continue with Installation for Chrome on page 65.
Internet Explorer	Go to Installation for Internet Explorer 10 on page 82.

# Installation for Chrome

- **1.** Click on the lock icon that has the red  $\mathbf{x}$  in the browser location input bar.
- **2.** See Figure 52. Click on the Connection tab and click on the **Certificate Information** link.

Figure 52 • Certificate Information within Chrome Browser



**3.** See Figure 53. Click on the **Certification Path** tab.

Cert	tificate	x					
G	General Details Certification Path						
	Certificate Information						
	This certificate cannot be verified up to a trusted certification authority.						
	Issued to:						
	Issued by: zebradevice1						
	Valid from 12/ 13/ 2012 to 12/ 7/ 2037						
Learn more about <u>certificates</u>							
	OK						

**4.** See Figure 54. Click on **zebradevice** at the top of the tree and click on **View Certificate**.

Certificate	
General Details Certification Path	
Certification path	
zebradevice 1	
<u>View Certificate</u>	
Certificate status:	
This CA Root certificate is not trusted because it is not in the Trusted Root Certification Authorities store.	
, Learn more about <u>certification paths</u>	
ОК	

Figure 54 • Certificate Path

**5.** See Figure 55. The untrusted Zebra certificate will be shown.

Certificate	x					
General Details Certification Path						
Certificate Information						
This CA Root certificate is not trusted. To enable trust, install this certificate in the Trusted Root Certification Authorities store.						
Issued to: zebradevice	-					
Issued by: zebradevice						
Valid from 12/ 7/ 2012 to 12/ 7/ 2037						
Learn more about <u>certificates</u>	t					
Сок						

Figure 55 • Untrusted CA Root Certificate

6. See Figure 56. Click on the Details tab and click **Copy to File**.

Certificate	×					
General Details Certification Path						
Show: <all></all>						
Field Version Serial number Signature algorithm Signature hash algorithm Issuer Valid from Valid to Subject	Value  V3 V3 55 12 24 b6 f8 43 77 97 4b d2 sha 1RSA sha 1 zebradevice Friday, December 07, 2012 10 Monday, December 07, 2037 zebradevice					
Edit Properties						
	ОК					

Figure 56 • Zebra CA Certificate Details Tab

7. See Figure 57. The Certificate Export Wizard will be shown. Click Next.



Figure 57 • Certificate Export Wizard

8. See Figure 58. Select Base-64 encoded X.509 (.CER) and click Next.

Certificate Export Wizard					
Export File Format Certificates can be exported in a variety of file formats.					
Select the format you want to use:					
DER encoded binary X.509 (.CER)					
Base-64 encoded X.509 (.CER)					
© Cryptographic Message Syntax Standard - PKCS #7 Certificates (.P7B)					
Include all certificates in the certification path if possible					
<ul> <li>Personal Information Exchange - PKCS #12 (.PFX)</li> <li>Indude all certificates in the certification path if possible</li> </ul>					
Delete the private key if the export is successful					
Export <u>all</u> extended properties					
Microsoft Serialized Certificate Store (.SST)					
Learn more about <u>certificate file formats</u>					
< <u>B</u> ack <u>N</u> ext > Cancel					

Figure 58 • Certificate Export Format

**9.** See Figure 59. Select a destination folder that is easily accessible (e.g., the Desktop). Enter the name of the certificate: ZebraRootCA.cer

Certificate Export Wizard	×
File to Export Specify the name of the file you want to export	
Eile name:	
C:\Users\ Desktor	Browse
< <u>B</u> ack <u>N</u>	ext > Cancel

Figure 59 • Certificate Export Destination

10. Click Next.

The Export Success dialog box will appear.





**11.** See Figure 61. Select **Finish** on the final wizard screen.

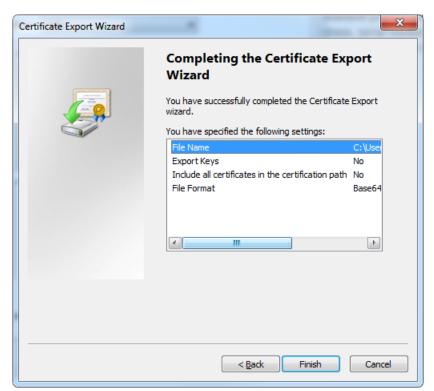


Figure 61 • Completing the Certificate Export Wizard

**12.** Locate the certificate saved in step 9 and step 11. Double-click on it to open it.

**13.** See Figure 62. Click on **Install Certificate...**.

Certificate
General Details Certification Path
Certificate Information
This CA Root certificate is not trusted. To enable trust, install this certificate in the Trusted Root Certification Authorities store.
Issued to: zebradevice
Issued by: zebradevice
Valid from 12/ 7/ 2012 to 12/ 7/ 2037
Install Certificate Issuer Statement Learn more about certificates
ОК

Figure 62 • Install Certificate

**14.** See Figure 63. The Certificate Import Wizard will appear.



Figure 63 • Certificate Import Wizard

15. Click Next.

**16.** See Figure 64. Select **Place all certificates in the following store**.

Certificate Import Wizard
Certificate Store Certificate stores are system areas where certificates are kept.
Windows can automatically select a certificate store, or you can specify a location for the certificate.
$\bigcirc$ Automatically select the certificate store based on the type of certificate
Place all certificates in the following store
Certificate store:
Learn more about <u>certificate stores</u>
< <u>B</u> ack <u>N</u> ext > Cancel

Figure 64 • Certificate Import Wizard Destination Store

17. Click Browse.

## **18.** See Figure 65. Click on the Show physical stores and navigate to Trusted Root Certification Authorities\Local Computer.

**Note** • See Figure 65. If 'Local Computer' is not shown under the 'Trusted Root Certification Authorities' entity, please ensure that you have administrator permissions for the computer on which you are attempting to install the Zebra CA. The User Account Control (UAC) on some versions of Windows may also prevent you from seeing the 'Local Computer' option. Please contact your local IT department for more information on administrator permissions and UAC.

Select Certificate Store
Select the certificate store you want to use.
Personal
Trusted Root Certification Authorities
Registry
Smart Card
Show physical stores

## Figure 65 • Certificate Import Wizard Store Selection

**19.** Click **OK**.

**20.** See Figure 66. The certificate store should be updated.

ertificate Impo	ort Wizard
Certificate St	tore
Certifica	ate stores are system areas where certificates are kept.
Window the cert	s can automatically select a certificate store, or you can specify a location for ificate.
© A	$\underline{u}$ tomatically select the certificate store based on the type of certificate
<u> </u>	lace all certificates in the following store
c	Certificate store:
	Trusted Root Certification Authorities Local Computer Browse
Learn more a	bout <u>certificate stores</u>
	< <u>B</u> ack <u>N</u> ext > Cancel

## Figure 66 • Certificate Import Wizard Destination Store

21. Click Next.

**22.** See Figure 67. Click **Finish** to install the certificate authority to the local computer.

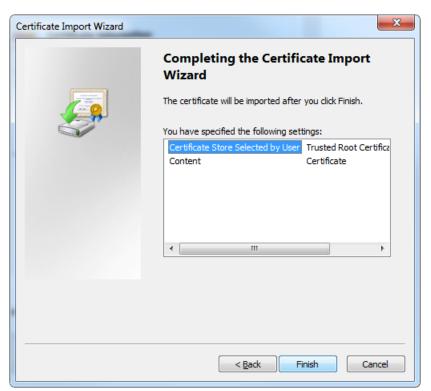
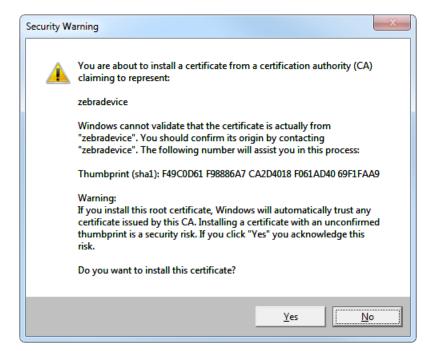


Figure 67 • Completing the Certificate Import Wizard

**23.** You will likely be presented with the Security Warning dialog that indicates the certificate authority origin is unknown. See Figure 68. Click **Yes** to install the Zebra Root Certificate Authority as a Trusted Certificate Authority.

Figure 68 • Agree to Install the Certificate



24. See Figure 69. A dialog box will appear to confim the import's success.

Figure 69 • Import Successful



- **25.** Close the Chrome browser and open it again for the new certificate permission to take effect.
- **26.** Return to the Link-OS Profile Manager Application.
- **27.** The lock should no longer have a red '**x**' on it. The lock and 'https' portion of the URL should be green.

**28.** See Figure 70. Clicking on the lock should indicate that the identity of the site is verified.

Identity verified	×
Permissions	Connection
Cookies and site da	ata
	N 14
Show cookies and s	<u>site data</u>
Permissions	

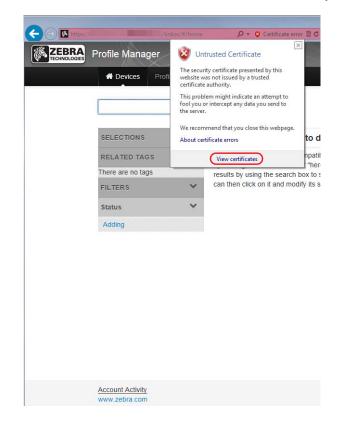
Figure 70 • Verification of Certificate Installation

If the lock is not green, it is likely that you do not have permissions to allow the Zebra Root CA. To change your permissions to allow a new certificate authority, see *Changing Permissions* on page 93.

## Installation for Internet Explorer 10

- 1. Click on the **Certificate error** text in the browser location input bar.
- 2. See Figure 71. Click on the View Certificates link in the dialog box.

Figure 71 • Certificate Information within Internet Explorer



**3.** See Figure 72. Click on the **Certification Path** tab.

Figure 72 • Certificate Information

4. See Figure 73. Click on **zebradevice** at the top of the tree and click on **View Certificate**.

Certificate
General Details Certification Path
Certification path
zebradevice zebradevice 1
<u>V</u> iew Certificate
Certificate status:
This CA Root certificate is not trusted because it is not in the Trusted Root Certification Authorities store.
, Learn more about <u>certification paths</u>
ОК

Figure 73 • Certificate Path

The untrusted Zebra certificate will be shown.

5. See Figure 74. Click on Install Certificate....

Certificate
General Details Certification Path
Certificate Information
This CA Root certificate is not trusted. To enable trust, install this certificate in the Trusted Root Certification Authorities store.
Issued to: zebradevice
Issued by: zebradevice
Valid from 12/ 7/ 2012 to 12/ 7/ 2037
Install Certificate) Issuer Statement
Learn more about <u>certificates</u>
ОК

Figure 74 • Install Certificate

6. See Figure 75. The Certificate Import Wizard will appear.



Figure 75 • Certificate Import Wizard

7. Click Next.

**8.** See Figure 76. Select **Place all certificates in the following store**.

ertificate Imp	port Wizard X
Certificate	Store
Certific	cate stores are system areas where certificates are kept.
	ws can automatically select a certificate store, or you can specify a location for tificate.
$\bigcirc$	Automatically select the certificate store based on the type of certificate
۲	Place all certificates in the following store
	Certificate store:
	Browse
Learn more	about <u>certificate stores</u>
	< Back Next > Cancel

Figure 76 • Certificate Import Wizard Destination Store

9. Click Browse.

**10.** See Figure 77. Click on the Show physical stores and navigate to Trusted Root Certification Authorities\Local Computer.



**Note** • See Figure 77. If 'Local Computer' is not shown under the 'Trusted Root Certification Authorities' entity, please ensure that you have administrator permissions for the computer on which you are attempting to install the Zebra CA. The User Account Control (UAC) on some versions of Windows may also prevent you from seeing the 'Local Computer' option. Please contact your local IT department for more information on administrator permissions and UAC.

Select Certificate Store
Select the certificate store you want to use.
Personal

## Figure 77 • Certificate Import Wizard Store Selection

### 11. Click OK.

**12.** See Figure 78. The certificate store should be updated.

Certificate Store Certificate store		
	es are system areas where certificates are ke	pt.
Windows can a the certificate.	utomatically select a certificate store, or you	can specify a location for
Automati	cally select the certificate store based on the	type of certificate
<u> Place all</u>	ertificates in the following store	
Certifica	te store:	
Trustee	Root Certification Authorities\Local Compute	er Browse
Learn more about co	rtificate stores	
	< <u>B</u> ack	Next > Cancel

Figure 78 • Certificate Import Wizard Destination Store

13. Click Next.

**14.** See Figure 79. Click **Finish** to install the certificate authority to the local computer.

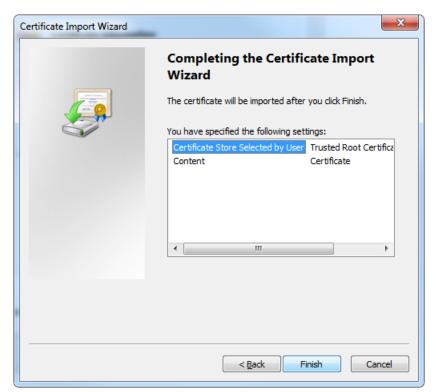


Figure 79 • Completing the Certificate Import Wizard

**15.** You will likely be presented with the Security Warning dialog that indicates the certificate authority origin is unknown. See Figure 80. Click **Yes** to install the Zebra Root Certificate Authority as a Trusted Certificate Authority.



### Figure 80 • Agree to Install the Certificate

**16.** See Figure 81. A dialog box will appear to confim the import's success.

### Figure 81 • Import Successful



- **17.** Close the Internet Explorer browser and open it again for the new certificate permission to take effect.
- **18.** Return to the Link-OS Profile Manager Application.

The certificate errors should be resolved and the address bar should be green indicating that the site is trusted.

19. See Figure 82. Clicking on the lock should indicate that the identity of the site is verified.

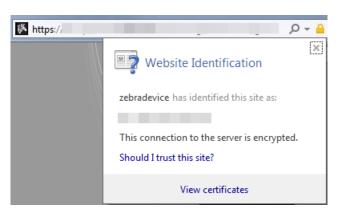


Figure 82 • Verification of Certificate Installation

If the address bar is not green, it is likely that you do not have permissions to allow the Zebra Root CA. To change your permissions to allow a new certificate authority, see *Changing Permissions* on page 93.

## **Changing Permissions**

This chapter includes the procedure to change permissions to allow the Zebra Certificate Authority (CA) successfully.

#### Contents

## Changing Permissions to Allow a New Certificate Authority

If you encountered difficulties when importing the Zebra CA, you may need to change your permissions to store the CA successfully.

Follow these steps to change your permissions:

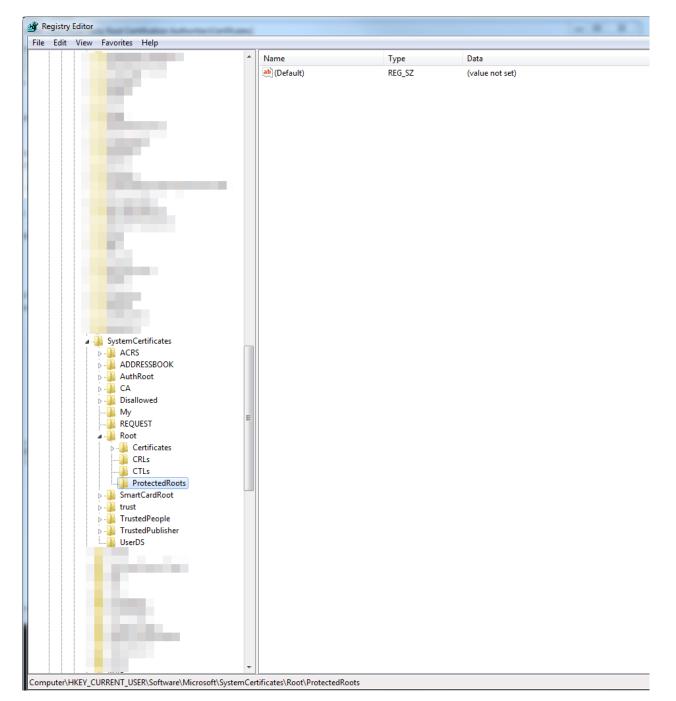
1. See Figure 83. Click on the Windows Logo in the bottom left corner of your screen and type **regedit**.

Programs (1)		
💣 regedit.exe		
See more results		
See more results	×	Shut down 🕨

## Figure 83 • Command to Edit the Windows Registry

**2.** See Figure 84. Navigate to:

HKEY\_CURRENT\_USER\Software\Microsoft\SystemCertificates\Root
\ProtectedRoots



### Figure 84 • Location of the ProtectedRoots node

3. Right-click on Protected Roots and select 'Permissions....

4. See Figure 85. Select the local user and click Allow permission of Full Control.

Permissions for ProtectedRoots		x
Security Group or user names:		
CipptSvc	ocal user)	
Permissions for local user	Add <u>R</u> emove	
Full Control		3
Read Special permissions		
For special permissions or advanced click Advanced.	settings, Ad <u>v</u> anced	
Learn about access control and perm	missions	
ОК	Cancel Apply	

Figure 85 • Permissions for ProtectedRoots

- 5. Click **Apply** and then, click **OK**.
- 6. Close the Registry Editor.
- **7.** For Chrome users, repeat step 12 through step 28 in the *Installation for Chrome* on page 65.

For Internet Explorer users, repeat step 1 through step 19 in the *Installation for Internet Explorer 10* on page 82.

- **8.** Repeat step 1 through step 6 in *Changing Permissions to Allow a New Certificate Authority* on page 94.
- 9. Click on the Windows Logo in the bottom left corner of your screen and type regedit.
- **10.** Navigate to:

```
HKEY_CURRENT_USER\Software\Microsoft\SystemCertificates\Root
\ProtectedRoots
```

- 11. Right-click on Protected Roots and select 'Permissions....
- 12. Select the local user and uncheck Allow permission of Full Control.
- **13.** Click **Apply** and then, click **OK**.
- **14.** Close the Registry Editor.

# Getting Started Using Profile Manager

This chapter provides an overview and description of the steps necessary to set up and begin to use Profile Manager. For additional details, please see the help system contained within the Profile Manager application.

### Contents

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1. Add Your Devices	98
2. Set Tags	98
3. Create Base Profile	99
4. Deploy Profile to Printers	99

## **Getting Started**

After you have completed installation, open Profile Manager. Profile Manager opens to the Devices page.

#### To set up Profile Manager, follow these steps:

- 1. Add Your Devices on page 98.
- 2. Set Tags on page 98.
- 3. Create Base Profile on page 99.
- 4. Deploy Profile to Printers on page 99.

## 1. Add Your Devices

Profile Manager automatically detects all the devices on your network. Begin by adding the devices you want to manage.

- a. In the Devices tab, click +Add Device.
- **b.** In the Add Device field, add your printers by performing ONE of the following:
  - Select the device from the ones shown.
  - Enter the device name, IP address, or device description.
  - Click View Configured Printers... and select the device from those shown.
- **c.** Click **Apply** to add the printer.

You can manage your devices individually, or you can filter or group them by status, models, printer types, or media types.

## 2. Set Tags

Group printers by creating Tags, and adding printers to each Tag.

Begin by creating a Tag to group your devices.

- a. On the Tags tab, select +Add Tag.
- **b.** Enter Tag Name and Tag Description.
- c. Click Create Tag.

After you create a Tag, go to the Devices tab to associate one or more devices with your Tag.

- a. On the Devices tab, select the device you want to associate with your Tag.
- **b.** On the **Tags bar** on your left, click the **Edit** link.

A new dialog box will appear and show all the tags in the system.

**c.** Click on the tags that you want to assign to the device.

## 3. Create Base Profile

Copy a printer's "personality profile" and store it for use later to copy to other printers.

- **a.** On the Profiles tab, click **+Create Profile**.
- **b.** On the Filter Devices screen, select a printer and click **Create Profile**.

The profile will be copied and stored for later use.

## 4. Deploy Profile to Printers

Set up multiple printers at the same time by copying the Base Profile that you set up and sending it out to other printers. Apply these clone files to new printers as needed.

- **a.** On the **Profiles tab**, click on the device whose profile you want to send out to other devices.
- **b.** Click **Send Profile To...**

A list of all your devices will appear.

- c. Select the device you want to receive this profile.
- d. Click Apply Profile.

Zebra Profile Manager setup is now complete.

**J** 




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